

STRAIT MUSIC OUTSIDE REPAIR INFO

Please print and include this info with your shipped repair item.

CONTACT:

First Name:

Last Name:

Phone Number:

Email:

Street:

City:

State:

Zip:

Is this address residential, or business?

REPAIR INFO:

Brand:

Model:

Serial Number:

What is it?

Short description of repair problem:

WARRANTY:

Proof of purchase is REQUIRED for all warranty claims. Please include a copy of the original receipt so we may best help you coordinate your claim.

Is this a Warranty Repair?

RUSH REPAIR:

A \$75 Rush Fee will prioritize your repair over non-rush fee repairs in line with all other rush fee repairs at that time. Lead time may be longer depending on parts availability as determined by the manufacturer.

Would you like to rush your repair for an additional \$75?

RETURN SHIPPING:

All repairs must be paid in full before return shipment. Return shipping cost will be provided for approval. Shipments may require additional insurance and a signature upon delivery.

Insured Value?

Ship repairs to:

STRAIT MUSIC
ATTN: REPAIRS
3201 BEE CAVES RD STE 140
AUSTIN, TX 78746
512-476-6927